

## Warranty

1. All information regarding the goods that the customer receives during the ordering process is non-binding. In particular, changes in design and technology that improve the functionality of a product, as well as errors in description, illustration, and pricing, are subject to change.

2. We are liable for material defects in accordance with the applicable statutory provisions, particularly §§ 434 ff. BGB. The statutory warranty period is 12 months.

All information about the properties of the products does not exempt the buyer from conducting their own examination. Merchants must inspect the delivered goods - including test processing if reasonable - upon receipt for defects in condition and properties and must notify us of any such defects; otherwise, the goods shall be deemed approved. For non-merchants, the warranty is governed by statutory provisions. If used vehicles are the subject of the purchase contract and the buyer is not a consumer, the warranty is excluded. If the customer is a consumer, the warranty period for the purchase of used goods is one year.

3. For transmissions, engines, and differentials, operating fluids must be replenished in accordance with manufacturer specifications before commissioning. Seals and attached parts are excluded from the warranty.

4. We do not accept liability for installation/removal costs or workshop/mounting costs (any additional costs).

5. All our items are provided with seals (visible and invisible) and in some cases also with tamper-evident seals; if these are damaged, any claim for reimbursement is void.

6. All used items are function-tested and cleaned as far as possible or necessary. In exceptional

cases, however, hidden defects may occur that are not initially apparent. We exclude any intent in such cases and request feedback for problem resolution.

## 7. Warranty Seals

All our items are provided with seals (visible and invisible) or special markings and in some cases also with tamper-evident seals. The return of an item purchased from us is only possible with an undamaged warranty seal or marking. Any change in type and form as well as disassembly of the product generally leads to the loss of warranty, as this cannot be attributed to the granted normal, regular use.

## Freight Goods

For freight goods (such as doors, engines, tailgates, etc.), please unpack the delivered shipment IMMEDIATELY in the presence of the freight carrier, check for damage, and note any such damage on the delivery receipt if necessary. FAILURE TO COMPLY WILL RESULT IN NO LIABILITY!